

# Collection Notice

## Statement for Privacy Purposes & Consent

This information is being collected by TG Property Group Real Estate Pty Ltd. ABN 14 677 798 622  
Located at 67/71 Wilgarning Street, Stafford Heights QLD 4053

Email address - [info@tgpropertygroup.com.au](mailto:info@tgpropertygroup.com.au)

Phone contact - 0457 299 689

Our complete privacy policy can be found at: <https://www.tgpropertygroup.com.au/>

*We are committed to protecting your privacy and handling your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). This privacy policy explains how we collect, hold, use, and disclose your personal information, how we manage that information and your rights in relation to it.*

### **For what purposes do we collect, hold, use and disclose your personal information?**

We collect, hold, use and disclose your personal information for the following purposes:

- To provide real estate services to you and to respond to enquiries or requests made by you;
- To answer enquiries and provide information or advice about properties, market conditions, and related services;
- To provide you with access to protected areas of our website or online portals;
- To assess the performance of our website and improve the operation of our digital services;
- To conduct business processing functions, including engaging contractors, service providers, or other third parties to assist us in providing our services;
- For administrative, planning, property or service development, marketing (including direct marketing), quality control, survey, and research purposes;
- To update our records and keep your contact details current;
- To process and respond to any complaint made by you; and
- To comply with any law, regulation, lawful determination, decision or direction of a regulator, or in cooperation with any government authority.

### **What happens if you don't provide your personal information?**

If you do not provide your personal information, we may be unable to:

- Provide the requested services or respond to your enquiry;
- Offer information about properties, sales, or leasing opportunities; or
- Contact you with updates, offers, or other communications.

In such cases, the services we provide may be limited or unavailable.

### **To whom may we disclose your information?**

We may disclose your personal information to:

- Our employees, contractors, and service providers for the purposes of operating our business and providing our services, including IT providers, mailing houses, couriers, payment processors, data entry services, electronic network administrators, and professional advisors such as accountants, solicitors, and business consultants;
- Suppliers and other third parties with whom we have commercial relationships, for business, marketing, or related purposes; and
- Any organisation for any authorised purpose with your express consent.

### **What is the process for complaining about a breach of privacy?**

If you believe your privacy has been breached, please contact us using the details below and provide information about the incident so that we can investigate. Our procedure for investigating and handling privacy breaches follows our current complaints handling process.

### **Do we disclose your personal information to anyone outside Australia?**

We may disclose personal information to third-party suppliers or service providers located overseas (for example, cloud storage providers or IT service providers). Your personal information may be stored in the cloud outside Australia.

While we consider such disclosures unlikely to compromise your privacy, overseas recipients may not be bound by the Australian Privacy Principles (APPs). By providing your information, you consent to it being handled and stored in this manner.